CSPS Digital Academy/CSPS Digital Accelerator

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CSPS Digital Accelerator

Welcome

The CSPS Digital Accelerator Program is a transformative learning experience that helps established teams transition to new consists of a series of facilitated workshops, meet-ups, and events designed to prototype a human-centred solution to a curre practical interventions, peer learning, coaching and mentoring, participants will develop and apply design, product manageme business problem faced by their organization.

Overview of the program

The program consists of a series of facilitated workshops, meet-ups, and events. The program ends with teams presenting at journey with other public servants across the Government of Canada. Registration for the CSPS Digital Accelerator Program added to a waiting list for the next cycle, contact the CSPS Digital Accelerator team ataccelerator-accelerateur@csps-efpc.gc a).

Goals



Learning by doing
Teams get hands-on opportunities to apply new skills by designing, prototyping, and testing solutions to a real bus



Breaking boundaries
We aim to break down boundaries - in the way we work, collaborate, learn, and innovate. The Digital Accelerator different tools, resources, workshops, and activities in order to help create more digitally capable teams in the pub



Changing with confidence
Modernizing requires change, and we recognize the importance of changing with confidence. If folks are first instil embrace change and be more actively a part of creating change.



Collaborating to succeed
Collaboration is key to successfully finding and prototyping solutions during the Digital AcceleratorWe are always workshops that to help facilitate collaboration.



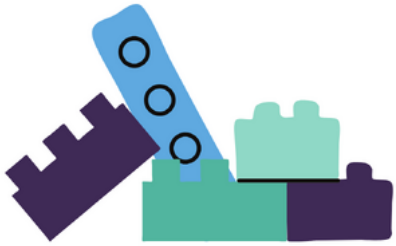
Designing an empowering experience
Great products and services are human-centred and designed for and with users. This applies to the Digita participants in mind and support them every step of the way with coaching and mentoring, so they can have an er skills and tools they need to help them shift in the way they work, create, and share.

Learn more about the CSPS Digital Academy (https://gcxgce.sharepoint.com/teams/1000

How to build your Accelerator team

Product Team

- Diverse & multidisciplinary
- Product teams work on their problems during the Accelerator and ideally stay togethe





Steering Team

- Executive champion who fully supports the work of the product team
- Other executive supporters who form a governance body and help support the work c feedback, upward briefing, and funding.



Corporate Partners

- Enablers and partners who can support the product team in delivering their solution
- Could include: corporate services, security, legal, policy, communications or other forr

The right problems for the Digital Accelerator

- An actual problem – process, service, issue, or challenge – to be improved
- Doesn't have an obvious, simple solution
- Has room for exploration, space to pivot, and flexible timelines
- Has a team that will continue to work on a solution once the program ends
- Be related to the core work of your organization – internal or external
- Has a business owner open to solution ideas that go beyond the usual
- Has usable (and accessible) data to inform exploration and solutions
- Has the potential to change how people think about and do work
- Has organizational support and buy-in

- Has access to users to co-design, explore, and gather insights from
- Can be explored and shared publicly, with a team who can work in the open
- Has a manageable scope

What's *not* the right problem?

- A pre-determined solution
- A large-scale complex problem with many dependent pieces
- A pre-existing project with fixed timelines and requirements
- A team that will not continue working on their solution post-Accelerator
- No access to users to collaborate with or be informed by
- Is classified and/or cannot be shared openly with other teams or the broader public service

Intake Process

Contact us to arrange an information session about the Digital Accelerator for your team
CSPS Digital Accelerator Information Deck (Bilingual)

CSPS Digital Accelerator Team Cohort Experience Intake Form (English) (https://forms.office.com/pages/responsepage.asp
LEshC8fZUQ1E3RVg4MTI2VFhRSzRNM1IQTDM2T1RNWi4u)

CSPS Digital Accelerator Cohort Experience Overview and Commitment Agreement (English)

Info session deck (English)

Info session deck (French)

**Registration for the CSPS Digital Accelerator Program is currently closed. For more informati
the next cycle, contact the CSPS Digital Accelerator team at accelerator-accelerateur@csps-e
eur@csps-efpc.gc.ca).**

History of the Digital Accelerator

In Spring 2021, CSPS welcomed its first cohort of Digital Accelerator teams for a 13-week, completely virtual hands-on lea
departments:

- Canada Revenue Agency
- Department of Fisheries and Oceans
- Department of National Defence
- Canada School of Public Service

In this cohort, teams focused on internal-facing challenges and solutions, including new employee onboarding, simplifying p
data, supporting employee training and learning, and making operational decisions using data and insights.

As a team, they worked together to pinpoint their users' needs, improve their digital skills, explore their problems from multip prototypes and test with users. At the end of the program, the teams pitched their solutions to more than 400 public servan Day.

Interested in learning more about the teams' solutions and experiences? Click on the links below

Team DND-Army – Canadian Army Digital Transformation

Team CRA – CRA Learning Zone

Team CSPS – Procurement Portal

Team DFO – Improving the Onboarding Experience

Testimonial video from our first cohort. Watch it here! (https://www.youtube.com/watch?v=hKRg1kO2VBE&list=PLNnl

In Winter 2022, CSPS had a second cohort of Digital Accelerator teams for an 11-week, completely virtual hands-on learning experience.

Eight teams participated, from seven different departments:

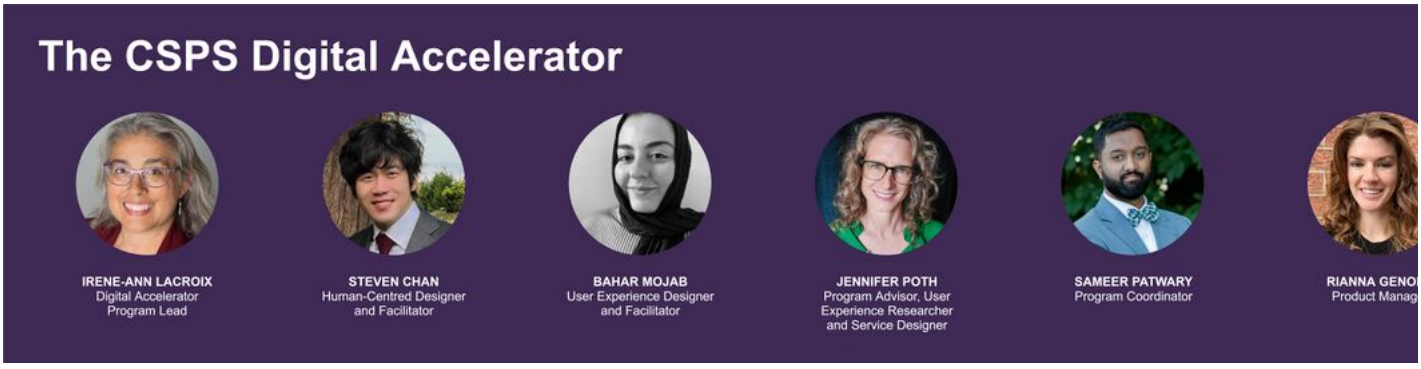
- Canada Revenue Agency
- Department of Fisheries and Oceans
- Indigenous Services Canada
- Canada School of Public Service
- Transport Canada
- Employment and Social Development Canada
- Innovation, Science and Economic Development Canada

In this cohort, teams focused on improving a self-service portal, collecting clean and consistent data to report on engagement, adapting data science purposes, redesigning a Web interface, improving data management process, centralizing a reporting product for Business Analysts to make data and field auditors and technical advisors.

At the end of the program, teams were able to work with digital tools and new approaches, be more fluent public servants in the digital sphere and ea than 600 public servants from across the country who participated in the CSPS Digital Accelerator's Demo Day.

Watch the 2022 Demo Day video Here! *It is important to note that the recording of this session is only available in the languag video.net/csps-efpc/2022-03-23r)

Meet the CSPS Digital Accelerator Team



For inquires about the Digital Accelerator contact us at CSPS Digital Accelerator mailbox. (mailto:csps.accelerator-accelerateur.efpc@canada.ca)

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This page was last edited on 5 January 2026, at 09:29.

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