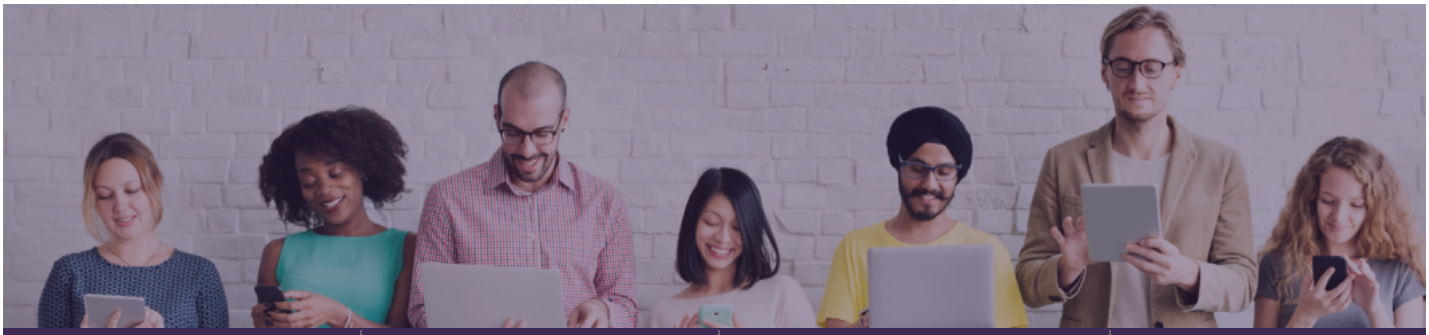
CSPS Digital Academy Events

This page has been highlighted as a candidate for deletion. Please see the discussion. **Reason:** Expired content.



About the Digital Academy (https://csps-efpc.gc.ca/About_us/Business_lines/digitalacademy-eng.aspx)	Upcoming CSPS Events (https://www.csps-efpc.gc.ca/events/index-eng.aspx)	Discover Series (https://csps-efpc.gc.ca/discover-series/index-eng.aspx)	Busrides.ca (https://busrides-tsenbus.ca/)

Contents

Events
Event Recordings
Upcoming Events
Past Events

Events

The Canada School of Public Service (CSPS) Digital Academy offers a series of learning events as part of its mandate to help public servants gain the knowledge, skills and mindsets they need in the digital era. A list of upcoming events is available on the CSPS Events page (https://catalogue.csps-efpc.gc.ca/catalog?cm_locale=en&reveal_topic=0&reveal_subtopic=0&reveal_type=0&type%5B%5D=7&reveal_duration=0&reveal_delivery_method=0&query=&products_per_page=12&products_sort_order=product_name_asc&pagename=Catalog).

Join us on GCCollab

Event Recordings

Event recordings are accessible by public servants through the VPN and can be found on our GCxchange page (https://gcxgce.sharepoint.com/teams/1000175/SitePages/LearningTeamHome.aspx).

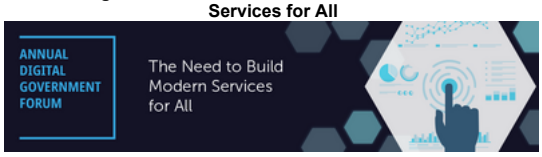
Upcoming Events

The list below includes information on upcoming virtual events offered by the Digital Academy.

Title	Description	Date	Details
Paving the Path to Digital Identity for All		Postponed until further notice	Event Program (https://wiki.gccollab.ca/CSPS_nts/Paving_the_Path_to_Digital_Identity_for_A Speaker Biographies (https://wiki.gccol ital_Academy_Events/Paving_the_Patl tity_for_All_-_Speaker_Biographies)

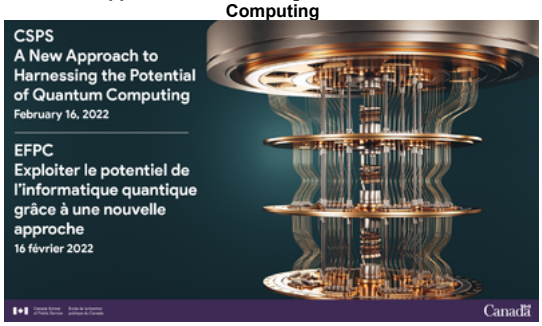
Past Events

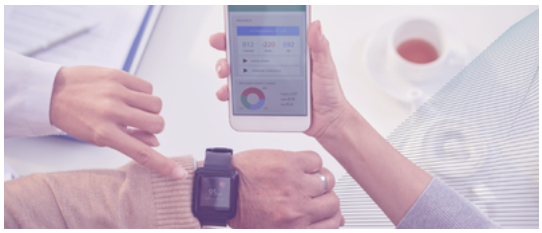
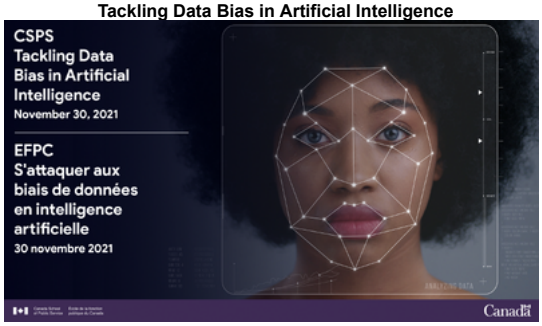
The list below includes information on the most popular past virtual events offered by the Digital Academy since June 2020.

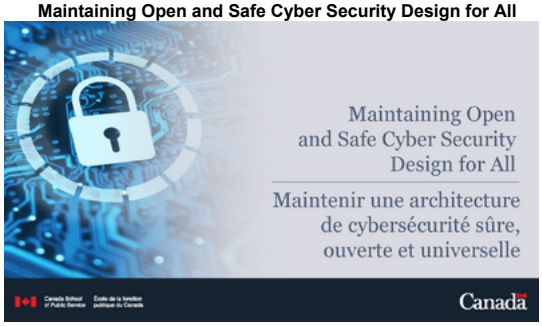
Title	Description	Date	Details
Annual Digital Government Forum: The Need to Build Modern Services for All 	Citizens' expectations of government services are changing. They increasingly want easily accessible and flexible services that are available at any time and on any device. Eighty percent of Canadians think navigating government services would be simpler with more digital tools. This learning event will show participants the importance of improving how we deliver secure, modern, equitable services that are available to all. Leaders in the digital service realm will discuss how the context for service delivery is changing, the challenges organizations are facing, and how government can meet people's current, as well as future, needs and expectations. By attending the panel discussion and breakout sessions participants will learn: ▪ what the current service environment in various levels of Canadian government looks like ▪ what various public sectors are doing to modernize service design and delivery approaches to better meet diverse client expectations ▪ some of the challenges and benefits that come with moving to digital-first service delivery ▪ why status quo is not an option when it comes to the evolving digital transformation of government services The event will be available online and in person. We encourage you to register early as space at the event location is limited.	November 22, 2022	Register Here (https://www.csps-efpc.gc.ca/eve -forum/index-eng.aspx) Event Program Speaker Biographies Resources
Annual Cyber Security Event: Cyber Safety - Your Behaviour Counts 	It is estimated that 95% of global cyber threats have a human element. There is a lack of awareness of how our online behaviours can put us, our organizations, the data we use, and the citizens we serve at risk. This event features senior leaders and top cyber security experts who will share their insights on current and emerging threats and demonstrate best behavioural practices, using real life examples and by testing the knowledge of attendees. Participants will be invited to attend a panel discussion, breakout learning sessions, and interactive activities, where they will receive relevant and practical advice, guidance, as well as learn strategies that they can use to recognize potential threats, vulnerabilities and other risky cyber behaviour. This event will teach attendees to regularly assess their own online habits and how to protect themselves, others and their organizations.	October 17, 2022	Register here (https://www.csps-efpc.gc.ca/eve aviour/index-eng.aspx) Event Program (https://wiki.gccollab.ca/CSPS_ nts/Annual_Cyber_Security_Event:_Cyber_Sa _Counts_-_Event_Program) Speaker Biographies (https://wiki.gccol ital_Academy_Events/Annual_Cyber_S Cyber_Safety_-_Your_Behaviour_Cou ographies) Resources (https://wiki.gccollab.ca/CS emy_Events/Annual_Cyber_Security_E ety_-_Your_Behaviour_Counts_-_Resc
Adopting a Multidisciplinary Approach to Working in the Digital Era	Adopting a multidisciplinary approach to work is important to the creation of robust, future-ready digital solutions in the public service. Digital technologies such as artificial intelligence, machine learning and robotics are being integrated into science, policy research, health, engineering, and other sectors, to help deliver stronger programs and	September 7, 2022	Register here (https://www.csps-efpc.gc.ca/eve ng.aspx) Event Program Speaker Biographies

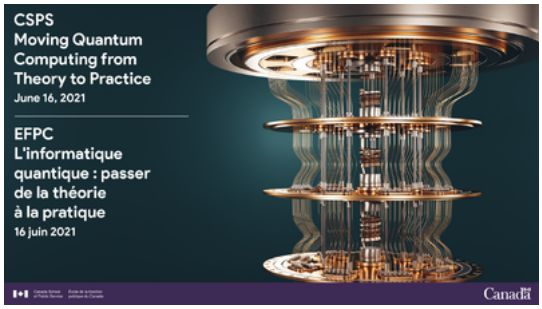
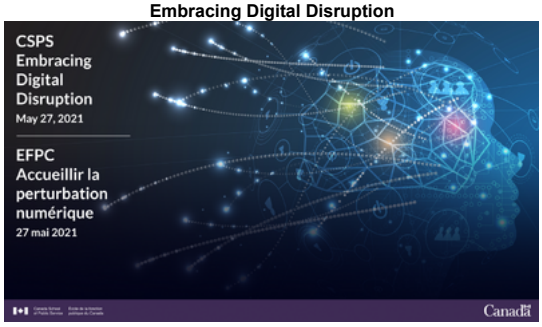
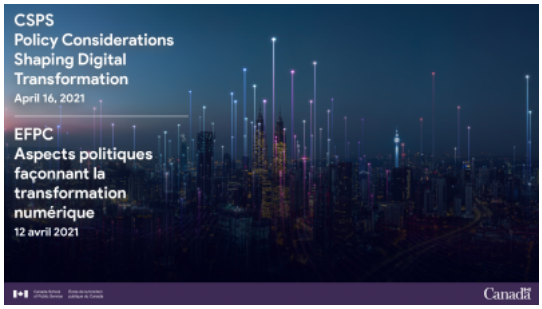
	services for all. This informative event will emphasize the strategies needed to adopt a multidisciplinary approach for the public service in the digital age. Experts will share real-life examples of working as part of a multidisciplinary team and discuss the potential challenges, ethical and social issues, and successes that can be realized when a multidisciplinary approach is intertwined with digital technologies. Join the event to learn how data scientists, IT specialists, educators, researchers, policy-makers and health care workers, among others, are collaborating to drive innovation and produce results. This event is presented in collaboration with the National Research Council Canada.		
Combatting Misinformation and Disinformation with Artificial Intelligence (rebroadcast) 	Every minute, there are at least 98,000 tweets posted, 60 million emails sent, 600 YouTube videos uploaded; 270,000 texts sent every second and 23 billion texts sent per day Online sources allow many people and organizations to find and share information. Yet, how do we decipher if the information is accurate, misleading or biased? Only 21% of Canadians verify the accuracy of the information they find online. This rebroadcast event further probes the concepts of misinformation and disinformation and shows how artificial intelligence, machine learning and other digital technologies can be used for good, to tackle and prevent misinformation and disinformation. Experts across the public service, private sector and academia share their stories and best practices. Participants will learn about the challenges and risks they face when consuming information, and how to use artificial intelligence and other digital tools to distill reliable data and evidence that impact decision-making. This aligns with the Government of Canada's efforts to support a healthy digital information society that includes building citizen resilience against misinformation and disinformation. While you watch the rebroadcast, connect to the Live Chat and share your views with colleagues across the public service to get a sense of their thoughts on this topic and see where you can collaborate.	August 10, 2022	Register here (https://www.csps-efpc.gc.ca/evebatting-misinformation-eng.aspx) Event Program Speaker Biographies
Moving Forward with the Government of Canada's Digital Ambitions	Digital government is about modernizing government programs and services so that they can be more effective, efficient, and adaptive to changing needs. To enable this, public service leaders are seeking to create a government that is more open, more collaborative and that	June 14, 2022	Event Page (https://www.csps-efpc.gc.ca/eventex-eng.aspx)

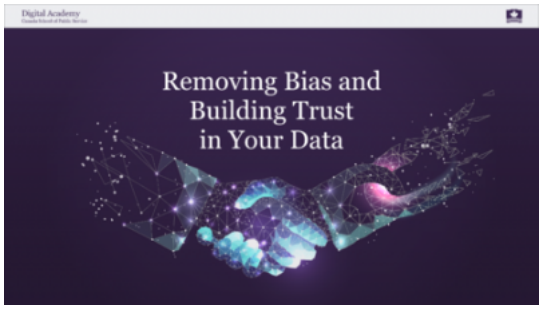
	provides improved digital first, user-centered and barrier-free services and programs. This event features leaders from the Office of the Chief Information Officer and serves as a first-look at the government's new digital ambitions and how the Digital Standards will help to pave a clear path forward towards modernizing the way that the federal government plans and delivers its programs and services. A panel discussion will present different perspectives on how the Digital Standards can guide public servants through the mindset shifts and competency development necessary in a digital age. Join this event to explore the government's new digital ambitions, the critical role of the Digital Standards, and the projected way forward for "doing government in a digital age".		
Building a Digital Democracy for All 	Digitization and the technologies that come with it, save time and money, and bolster accountability and transparency. Yet, if misused or not correctly controlled, they can also impact civil rights and undermine democracies. Join experts from across sectors as they discuss what digital democracy means, its challenges and the realities behind it, and the role of the public service. Learn about the democratic impacts of new and emerging digital tools and how to optimize their benefits while mitigating potential risks. The discussion will include how to ensure equal access, ownership and control of digital technologies, using digital tools to foster inclusive democratic governance, all to build a digital democracy that benefits all citizens.	June 15, 2022	Event Page (https://www.csps-efpc.gc.ca/eventocracy/index-eng.aspx) Event Program Speaker Biographies
CSPS Annual Digital Disruption - Combating Misinformation and Disinformation with Artificial Intelligence 	Every minute, there are at least 98,000 tweets posted, 60 million emails sent, 600 YouTube videos uploaded; 270, 000 texts sent every second and 23 billion texts sent per day Online sources allow many people and organizations to find and share information. Yet, how do we decipher if the information is accurate, misleading or biased? Only 21% of Canadians verify the accuracy of the information they find online. This event will further probe the concepts of misinformation and disinformation and show how artificial intelligence, machine learning and other digital technologies can be used for good, to tackle and prevent misinformation and disinformation.Experts across the public service, private sector and academia will share their stories and best practices. Participants will learn about the	May 26, 2022	Register here (https://www.csps-efpc.gc.ca/eveormation/index-eng.aspx) Event Program Speaker Biographies

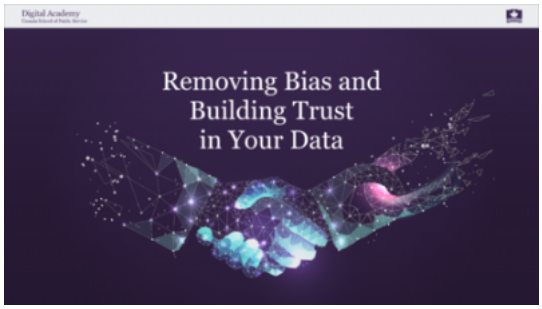
	challenges and risks they face when consuming information, and how to use artificial intelligence and other digital tools to distill reliable data and evidence that impact decision-making. This aligns with the Government of Canada's efforts to support a healthy digital information society that includes building citizen resilience against misinformation and disinformation.		
Unlocking the Potential of Cloud 	The adoption of cloud technologies in the public service continues to increase, but their full potential has yet to be realized. Almost three quarters of public sector executives worldwide expect their organization's cloud computing capacity to more than double in the next two to three years. Such an increase would provide the Government of Canada with greater opportunities and flexibility This event will explore how cloud applications are currently being deployed across the public service, bringing to light the strong business value of using these technologies. Participants will better understand the impact of using the cloud, including some of the risks, challenges and misconceptions associated with it, and learn more about the mindsets and skills needed to optimize how the cloud can be used to better serve Canadians. Join experts in the field for an insightful panel discussion and showcase session on how they are leveraging the cloud today to drive innovation, growth and increased efficiency.	April 12, 2022	Event Page (https://www.csps-efpc.gc.ca/eventdex-eng.aspx) Event Program Speaker Biographies
Recognizing Data Bias	Public servants at all levels are expected to use and leverage the data available to them when making decisions, designing processes, and interacting with clients and stakeholders. However, to do this successfully they must recognize and understand data biases. This event builds upon past discussions to further the conversation on how to identify, prevent and correct data bias, while considering privacy, equity, ethics and security at all times. Speakers will share concrete tips on how to get the most out of your data, while ensuring that the data is used in a way that benefits all citizens. This event features a panel comprised of experts in diverse fields of data and is moderated by a Government of Canada senior leader.	March 30, 2022	Event Page (https://www.csps-efpc.gc.ca/events/index-eng.aspx) Event Program Speaker Biographies
A New Approach to Harnessing the Potential of Quantum Computing 	Quantum computing is a reality that many public servants are interested in and want to know more about. Hosted in collaboration with the National Research Council, this event will focus on a different approach to harnessing the power of quantum computation called quantum annealing. Quantum annealing is a type of quantum computing that offers a quantum approach to solving optimization problems. It has	February 16, 2022	Event Page (https://www.csps-efpc.gc.ca/event-2022/index-eng.aspx) Event Program Speaker Biographies

	potential applications in science, finance, scheduling and logistics, drug design and a range of other engineering and technology domains. During this event, experts from world-leading Canadian companies, public servants and academics will showcase how they are developing commercial applications of quantum annealing and help you better understand the potential of this promising tool.		
Understanding Aging in Place: Improving Quality of Life Through Innovation 	The Canadian population is aging, and in the next 20 years, the senior population is expected to grow by 68%. We will all experience the impact of aging in some way from those of us who are thinking of retirement to those who will be caring for loved ones. Innovations that support aging in homes and communities of choice will be critical. This event explores what aging in place means and looks at the partnerships, innovations, and policies that empower citizens to live safe, healthy, and well-supported lives within their own homes as they age. Join our guest experts as they showcase the innovative technologies currently available and being developed to support aging in place today and into the future.	January 12, 2022 - 12:30 pm to 3:00 pm (ET)	Event Page (https://www.csps-efpc.gc.ca/event-place/index-eng.aspx) Event Program Speaker Biographies
Tackling Data Bias in Artificial Intelligence 	Artificial intelligence (AI) plays an important role in our everyday lives. To use it properly, we must understand the data, which forms the foundation of any AI algorithm. As government organizations continue to explore the uses of AI, we must tackle the inherent data biases in AI systems, applications and business processes. We must ensure that the data powering AI systems is accurate and reliable and that it does not inadvertently harm specific groups of people. Join the event to continue the ongoing discussion around the risks of data bias. The focus this time will be on preventing and spotting algorithmic biases, removing erroneous assumptions in AI systems, and exploring the legal ramifications. Participants will learn how to develop robust data governance structures that foster responsible use and development of AI based on the shared values of diversity and inclusion.	November 30, 2021	Event Page (https://www.csps-efpc.gc.ca/event lligence/index-eng.aspx) Speaker Biographies Event Program & Presentations
Annual Digital Open Government Forum: The Future of Work - Shaping the Public Service of Tomorrow Together 	In less than two years, the global pandemic changed the future of work forever For example, 83% of workers worldwide identified a hybrid model as the most optimal for the future of work. What was once an unthinkable way of working for many organizations, including the public service, has now become an immediate reality As the public service and other employers are preparing for the	November 25, 2021	Event Page (https://www.csps-efpc.gc.ca/event work/index-eng.aspx) Speaker Biographies Event Program

	future of work, how do we shift, rethink traditional processes, and reinvent the way we work to ensure that we are ready for those changes?		
Maintaining Open and Safe Cyber Security Design for All 	Cyber threats can come from anywhere within an organization, and as a result, cyber security must be a shared responsibilityA recent study of 2,000 Chief Information Officers found that 61% of them increased investment in cyber security this year Organizations are looking ahead in preparation for a post-pandemic future where remote work, cloud computing, increased automation, artificial intelligence, machine learning, and working in the open will be the norm. Yet, there remains a lack of understanding about the ever-present cyber risks in the open way of working online. This does not imply that we should avoid online activity. However, public servants and citizens must have opportunities to learn how to become more cyber savvy, resilient, vigilant and safe as they navigate the online world. As part of Cyber Security Awareness Month, join this event to learn more about cyber security and some its challenges, including how to: ▪ anticipate cyber risks ▪ be ready when incidents happen ▪ put safety first, particularly when it comes to keeping data secure ▪ cultivate a culture of open cyber security and shared risk; and ▪ adopt a holistic approach that is accessible, inclusive and secure for all.	October 7, 2021 - 10:45 am to 2:30 pm (ET)	Event Page (https://www.csps-efpc.gc.ca/event/index-eng.aspx) Speaker Biographies Event Program Presentations
How to use Accelerators to Drive Innovation in the Public Service 	The accelerator community though dispersed is growing and driving innovation worldwide. While their meaning, impact and value have yet to be fully realized, accelerators are a valuable asset. Though accelerators have largely been associated with start-ups and the private sector, the public service is tapping into their benefits and seeing positive results. There are a variety of accelerators that offer short-term programs that provide hands-on learning experiences with mentorship and coaching, to promote growth and develop new skills. They are opening up new opportunities for governments and businesses to innovate, disrupt, transform and build support, relationships and networks, as well as bolster economic growth and prosperity. Join the discussion and attend the live demonstration to find out how you can be part of an accelerator program, and explore why they are important instruments for public servants.	August 17, 2021 - 11:00 am - 2:00 pm (ET)	Event Page (https://www.csps-efpc.gc.ca/events-ps/index-eng.aspx) Speaker Biographies Event Program & Presentations Event Opening Video (https://fts-stf.csp x.php/s/poHtcpGCYmta9A7)
Moving Quantum Computing from Theory to Practice	Quantum computing is a disruptive technology that has the potential to revolutionize government, security and the workings of society. It is estimated that the global market for quantum computing hardware will exceed $7.1 billion by 2026.	June 16, 2021 - 10:30 am to 4:15 pm (ET)	Event Page (https://www.csps-efpc.gc.ca/event ex-eng.aspx) Speaker Biographies Event Program

	This event builds on our popular introduction to the quantum computing event held on February 5, 2021, and the relevance of this fascinating topic to the Government of Canada. The first half of the event will explore the practical uses of quantum computers as well as some of the innovative projects being developed in this area. In the afternoon, participants will take a deeper, hands-on technical dive into personally programming a quantum computer.		
Embracing Digital Disruption 	We are living in a society fueled by a digital economy, supported by disruptive technologies, and where people are digitally connected more than ever Yet, many of you may be wondering what digital disruption means, how it impacts you, and how it affects delivery of our services to citizens. Digital disruption will continue to impact us all. A central question is, how do we disrupt successfully? Learn how to use data, the cloud, and disruptive technologies such as augmented reality, artificial intelligence, robotics and the like - to help build our economy and create a more satisfying, ethical, fun and enduring experiences for users anywhere. Join top experts as they unpack what it means to successfully navigate digital disruption. They will share challenges, success stories and discuss what we need to thrive, as we disrupt in this digital age.	May 27, 2021 - 1:00 pm to 2:45 pm (ET)	Event Page (https://www.csps-efpc.gc.ca/eventsruption/index-eng.aspx) Speaker Biographies Speaker Presentations
Policy Considerations Shaping Digital Transformation 	There is a high degree of consensus that digital transformation is key to meeting the rising expectations of citizens and clients. Success, however, will require significant structural and cultural reforms within the public service. Policy changes will also be needed. This includes exploring questions around data management and privacy, trust, ethics, security, misinformation, diversity and inclusion, as well as imbalance of power. Understanding the policy issues and the need for solid digital policies is essential in creating a robust and sustainable digital future, where all citizens thrive. Join top experts as they unpack the policy lens and considerations of digital transformation, and explore what these considerations might mean for employees and senior leaders within the public service.	April 12, 2021 - 1:00 pm to 3:00 pm (ET)	Event Page (https://www.csps-efpc.gc.ca/events/index-eng.aspx) Speaker Biographies
Succeeding in a Digital World	Even before the COVID-19 pandemic, technology and digital were a part of almost every aspect of our professional and personal lives. In the public service, every program, problem, and potential solution involved some form of technology In 2021, the writing is on the screen: digital is here to stay	March 16, 2021 - 12:15 pm to 3:30 pm (ET)	Event Page (https://www.csps-efpc.gc.ca/eventword/index-eng.aspx) Speaker Biographies

	We must understand what this means if we are to work and lead effectively in this digital world. What does success look like and who needs to be involved? How might the government's role in society change? How do we ensure that all citizens benefit equally in our digital solutions? Join us to learn how governments and other organizations are successfully responding to the unprecedented challenges as they work, serve citizens, and thrive in this reality.		
Understanding Quantum Computing and What It Means for the Public Service 	Quantum computers have the potential to revolutionize computing, calculating in minutes what a supercomputer would take more than 10,000 years to do. Governments and investors are starting to notice quantum computers and their potential applications in cyber security, drug development, weather forecasting, and beyond. Yet how does quantum computing work, and why does it matter? How can non-experts understand the meaning of quantum computing and its potential applications and impacts for the public service? Join our panel of experts, who will answer your questions and help you discern the facts from the hype, as well as identify possible use cases, potential risks, limitations and more.	February 5, 2021 - 1:00 pm to 3:00 pm (ET)	Event Page (https://www.csps-efpc.gc.ca/event index-eng.aspx) Speaker Biographies
Removing Bias and Building Trust in Your Data (Rebroadcast) 	Let's continue the discussion! Join us for a rebroadcast and follow-up discussion on Removing Bias and Building Trust in Your Data. If you missed the September 2, 2020 event or if you participated in the initial event and have more questions, this is your opportunity to engage with the speakers and other participants. This interactive session will allow you to watch the event, and engage with top experts at the same time through a live-chat function. Following the rebroadcast, take part in a live panel discussion with experts, who will expand upon the discussion taking place in the chat. Learn about the types of biases that exist, the practical and concrete steps you can take to remove bias, and much more.	January 15, 2021 - 12:15 pm to 2:15 pm (ET)	Speaker Biographies(https://wiki.gccollab.ca/C y_Events/Removing_Bias_and_Building_Trust_ adcast)_-_Speaker_Biographies#Speaker_Bio Agenda (https://wiki.gccollab.ca/CSPS y_Events/Removing_Bias_and_Buildin Data_(Rebroadcast)_-_Agenda)
Let's Talk Accessibility First in the DigitalAge 	Join top national and international experts to better understand what accessibility means in the digital age and how you can integrate an accessibility first mindset into your work. Learn why this is not a technological issue, but rather a policy social, economic, legal, cultural and human rights issue that all public servants need to understand.	December 7, 2020	Event Program (https://www.csps-efpc.gc.ca/ev x) Speaker Biographies
Annual Digital Open Government Forum Harnessing the Power of AI	Gain practical insights from national and international policy and data experts, regulators, researchers and many others who	November 24, 2020	Event Program (https://www.csps-efpc.gc.ca/ev lligence/program-eng.aspx)

	will showcase real-life AI projects being developed across government departments and agencies. Our experts will demystify AI and help you better understand its impacts and limitations, values and ethics, and rules and regulations so you can benefit from its potential.		Speaker Biographies
Understanding the Human Side of Cybersecurity 	Top experts empower you to better navigate the cybersecurity environment. Through panel discussions, keynote addresses and breakout sessions, learn what cybersecurity risk behaviours look like and how to protect yourself, your organization and your family from cyber threats.	October 8-9, 2020	Event Program (https://www.csps-efpc.gc.ca/evurity/program-eng.aspx)
Removing Bias and Building Trust in Your Data 	A thought-provoking discussion where top national and international experts help you better understand data in the context of government decision-making. Learn to identify data biases; how to ask questions about your data; the role of the public service in building data literacy in this digital age; and other relevant topics.	September 2, 2020	Event Page (https://www.csps-efpc.gc.ca/eventng/index-eng.aspx)
Fast Tracking Digital 	How does the public service prepare its employees and leaders to work in this digital reality, today and in the future? Senior leaders and experts share their insights with you. Learn about the various skills, competencies, tools and mindsets you need to thrive in a digital environment.	June 22, 2020	Event Page (https://www.csps-efpc.gc.ca/eventex-eng.aspx)

Retrieved from "https://wiki.gccollab.ca/index.php?title=CSPS_Digital_Academy_Events&oldid=142859"

This page was last edited on 5 January 2026, at 09:29.

Content is available underCreative Commons Attribution 4.0 International Licenseunless otherwise noted.